Sustainability Score Card 2013

Sustainability Performance

From	Measure of	Results	Results 2010-11	Goal for YE 2012 Change	Results April 1, 2011 –	Goals for YE 2013	Results April 1, 2012 –	Goals for YE 2014
agreement	success	2009-10	July 2010 – May 2011	Dates to Match College	March 31, 2012		March 31, 2013	
		September 2009		Fiscal April 1, 2011-March				
		– June 2010		31, 2012				
Incorporating	Ordering	PRODUCE –	Our new contract with Sysco	Increase local purchases	Contract with Sysco	Maintain or improve	Contract with Sysco	Maintain or improve
an increasing	local	order local when	allows us to "look for Island first"	and ability to track them	Victoria allows us to		Victoria allows us to	
level of local	preferential	available /	which should encourage us to	through our suppliers.	"Look for Island First"		"Look for Island First"	
food sourcing;	ly	appropriate (cost	order Island Grown more		Current Island Grown is		Current Island Grown is	
		/ quality);	frequently as it will be easier to		23.5% Years average for		24.8% Years average for	
Local –	Produce:	working with	find. Current 2010-2011		Island Grown <mark>27.8%</mark> This		Island Grown <mark>27.5%</mark> This	
defined as BC	Per cent of	new distributor	percentage for Island Grown is		will change seasonally.		will change seasonally.	
	total	to establish	24.8%.		Current percentage to		Current percentage to	
	produce	"LOCAL" codes	Current 2010-2011 percentage for		BC produce is 74.9%		BC produce is 75.3%	
	purchases	for all produce to	BC produce is 83.9%		Yearly percentage is		Yearly percentage is	
	that are	allow for better			<mark>84.8%</mark>		<mark>86.1%</mark>	
	local;	eye to local						
	Dollar	produce, should						
	volume	be in place for						
	spent on	September start						
	Local	up. Estimate that "Island Grown"						
	produce	produced						
		purchased						
		represents aprox						
		16-22% of Total						
		produce						
		purchases. BC						
		produce						
		represents aprox						
		79% of total						
		produce						
		purchases.						
		1						

Bakery: Per cent bakeryBAKERY: 90% from local bakery product bakery / processor; identificatiBAKERY: 90% 90% processed in yrocessed in processed in B0 processed in B0	ts our bakery products from a local bakery.	Maintain or increase local baked product purchases	This percentage has not changed. We continue to purchase most of our bakery products from a local bakery.	Maintain	This percentage has not changed. We continue to purchase most of our bakery products from a local bakery.	Maintain
productsProtein: in developme nt - initiallynt - initiallywill be Canadian focusCanadian focuscanadian focusmore than 80% of BC Beef is shipped to Alberta from processing. We are challenging our suppliers to look for a more local processor	 implemented. We currently are continuing to work with suppliers for more of this product to be processed in BC. We have no figures that show what percentage of the beef is BC raised. ang. ang. b ang. b c c c c d <lid< li=""> <lid< li=""> d d d</lid<></lid<>	BC processing rates.	We continue to purchase only 100 % Canadian Beef. We have now switched to Canadian Poultry products 61% of which is "BC Grown" We continue to challenge our suppliers to source BC processing plants		We continue to purchase only 100 % Canadian Beef. We have now switched to Canadian Poultry products 66% of which is "BC Grown" We continue to challenge our suppliers to source BC processing plants	

Dairy Products: Volume of local dairy products purchases (dollar or litres / kg)	<i>FLUID DAIRY</i> : 8614 litres of local milk = \$14, 200 in purchases and 7900 L of local BC cream = \$18,600 in purchases from Sept 2010 to June 2011. Fluid Milk is 100% BC Product and Island product would be 37% <i>CHEESE</i> /	8919 litres of local milk were purchased in 2010-2011 thus far. Total purchase of \$15965.00 8391 litres of local cream Total purchases of \$ 31801.00 Fluid milk and cream is 100% BC Product as we currently purchase from both Dairyland and Island Farms, percentages of Island Milk varies from 28%-37% depending on which Dairy we purchased from.	Complete switch to 100% Island Farms liquid milk, yogurt, and cream. Focus on increase of BC Cheeses.	After more research it was discovered that with Islands Farms now being owned by Saputo, it actually gets less milk from the Island than Dairyland. So based on price we have chosen to continue with Dairyland products. 9267 litres of local milk were purchased between April 1, 2011 and March 31, 2012. Total \$ 16462. 9314 litres of local cream, total \$ 39856.	Maintain or improve if supplier allows	10002 litres of local milk were purchased between April 1, 2011 and March 31, 2012. Total \$ 16499 9659 litres of local cream, total \$ 43016	Maintain or improve
	YOGOURT ~\$39,000 spent on Canadian Cheese; \$6300 on Canadian yogurt. Yogurt would be 100% BC Product – 37% Island product. Cheese purchases were 4 % Island products, 63% Canadian Cheese.	on Canadian Cheese. Cheese purchases are 11% Island Cheese, 87% Canadian Cheese. \$ 7983.00 on Canadian Yogurt. Yogurt is 100% BC product and depending on the Dairy we purchase from 28%-37% Island Yogurt		Cheese / Yogurt \$ 43968 spent on Canadian Cheese and Yogurts. Island Cheese purchases are 9% (due to several recalls and health warning this year on Island Cheese) and BC Cheese products average 91% this year. \$10012. spent on 100% BC produced Yogurt. Just over 5000 container this year. Aprox Island grown based 37% on Dairyland / Island Farms percentages of Island Purchases.	Maintain or improve as supplier allows	Cheese / Yogurt \$ 43968 spent on Canadian Cheese and Yogurts. Island Cheese purchases are 6% and BC Cheese products average 72% this year. \$11116. spent on 100% Canadian produced Yogurt. Aprox Island grown based 34% on Dairyland / Island Farms percentages of Island Purchases.	Maintain or improve

	Shell and Liquid Eggs – Cage Free / Local Supplier	EGGS – all shell eggs are BC raised cage free 100% shell eggs are Island Raised. Liquid Eggs are 100% BC cage free raised	Over 19345 local eggs served. 100% shell eggs are Island Raised. Liquid Eggs are 100% BC cage free raised	Maintain standards for cage free eggs	Standard maintained. Served aprox 20997 local eggs. 100% shell eggs are Island Raised. Liquid Eggs are 100% BC cage free raised	Maintain standard	Standard maintained. Served aprox 21688 local eggs. 100% shell eggs are Island Raised. Liquid Eggs are 100% BC cage free raised	Maintain Standard
Competing effectively with local area restaurants by providing high levels of food quality, creativity, variety including branded concepts for its diverse community;	Student feedback; College survey results;	Competitive pricing based on neighborhood analysis; Menus adapted based on student feedback; Deal with any complaints effectively and in timely manner	Competitive pricing based on neighborhood analysis; Menu adjustments made in response to student feedback Deal with complaints effectively in a timely manner	Continue to strive for cost controls. New rotational menu's to freshen choices	Refreshed Menu's in Sept with a local focus. Added Gluten Free to By The Books as well as Salad Bar at Campus Caf	Continue to strive for cost controls to allow for "best Quality" approach. Refresh menu's by following trends and customer comments	Refreshed Menu's in Sept '12. Increased gluten / dairy free offerings. Continued with Quality First approach. Did yearly neighborhood business analysis for pricing and products.	Continue to Balance c control with Best Qual practices
Providing and promoting nutritious food for the diverse community;	Selection and identificati on of healthy choices; Availabilit y of nutrition information	Nutritional information available; Signage identifying healthier alternatives, Highlight local fruits and vegetables;	Increased nutritional information available. Increased local purchases and healthy choices. Introduced a gluten free line. Introduced brown rice sushi. Introduced local direct fair trade coffee.	Increase signage for local and nutritional information. Label "choice" alternatives like vegan.	Nutritional Information available on all products sold. "I Buy Local" signage at both Campus Caf and Urban Diner	Increase nutritional awareness Increase knowledge of "Buy Local" practices	Nutritional Information available on all products sold. "I Buy Local" signage at both Campus Caf and Urban Diner. Added Ingredient labeling to many premade items. Added "did You Know" signage to bring awareness to some of our sustainable	Increase nutritional awareness Increase knowledge of "Buy Local" practices

		Promotions					practices.	
		include					practices.	
		nutritional info /						
		healthy choices						
		(e.g. selections						
		under 500						
		Calories or 10						
		grams of fat);						
		Minimum 10						
		vegetarian items						
		on menu daily						
		on mena dany						
Utilizing	Use of	Ware washing	Maintained. 97% Certified Green	Maintain	Maintained.	Maintain or improve	Maintained. 97% Certified	Maintain or improve
sustainable	Green Seal	(dish washing)	Product used. Only exception is a				Green Product used. Only	
cleaning and	Products	products are	cleaner used for coffee Urns.				exception is a cleaner used	
paper products;	and	from Ecolab's					for coffee Urns.	
	EcoLogic	Ecologic line of						
	environme	green cleaning						
	ntally	products; Floor						
	preferable	Cleaner is Green						
	cleaning	Seal Certified.						
	products;	All purpose	All napkins now in place					
	11	cleaner being						
	Use of	transitioned <mark>;</mark> 92% Certified						
	Ecologo napkins /	Green Product,						
		exceptions are						
	paper towels	urn cleaner and						
	made from	glass cleaner						
	recycled	glass cleaner						
	content;	Daily use						
	,	napkins / paper						
	Dispenses	towels are made						
	designed to	from 100%						
	limit usage	recycled content						
	/ waste	- ~ <mark>80%</mark> PCM,						
		are non-						
		chlorinated and						
		EcoLogo						
		certified; New						

Minimizing waste;	Supporting Recycling and Compostin g programs; Travel mug program for coffee/hot beverages Fryer oil recycling to bio diesel Reduction of source packaging (e.g. bulk purchasing)	napkin for Sept will be Kraft with environmental message; Dispensers in locations designed to limit waste Separate glass, plastics, cans / aluminum, paper, cardboard, fryer oil for recycling ; Separate Organic waste pre and post consumer with separation bins for diversion to compost stream Fryer oil recycled and diverted into reuse as bio diesel (Lansdowne only at this point) Travel mug programs for coffee / hot beverages including discount	Maintain. Decreased packaging on 6% of our purchases by working with suppliers Diverted aprox 5975 pounds of waste from landfill by composting coffee grounds and kitchen waste In place	Maintain recycle program. Decrease packaging Maintain standard Increase awareness of travel mug discount	Decreased Packaging on dry pasta's, pickles and pickled peppers by moving to recyclable pouches. Level Ground picks up 100% of plastic vacuum bags from coffee regions as small business supplies (women make bags and purses from them and sell to tourists) All Coffee grounds, kitchen waste paper towels and other organic waste is composted. All cardboard recycled. Fryer oil used for biofuel on both campuses	Maintain current levels and strive for improvement through awareness	Level Ground picks up 100% of plastic vacuum bags from coffee for reuse in coffee regions as small business supplies (women make bags and purses from them and sell to tourists) All Coffee grounds, kitchen waste paper towels and other organic waste is composted. All cardboard recycled. No Styrofoam accepted from suppliers. Fryer oil used for biofuel on Interurban campus. Now able to recycle soft plastics Continue to purchase bulk whenever possible. Tins and Glass recycled.	Maintain current level strive for improvement through awareness
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		Purchase bulk condiments and other products to help reduce waste / packaging						
Educating students, faculty, staff and other users about the benefits of sustainability and the benefits and needs for nutritional food;	Meeting with students, student groups and members of Camosun community decision making	Meet with environmental student as requested by them. Provide kitchen tours - review paper products, how disposed, foods we serve etc; I Dream in Green Launch in place	Met with three groups this year. Did two tours with environmental students Began launch	Maintain or increase as demand requires Complete launch	Met with three groups of environmental students to assist with class projects. Kitchen tours are available	Maintain current levels and offer continued support and awareness to students	Continue to meet yearly with students to raise awareness of what we do to be sustainable. Through our "Open Door" policy we frequently have students stop in to ask about products and our commitment to environmental awareness.	Maintain current level offer continued suppor and awareness to stude
Enhancing the dining experience of the College's diverse community	Calendar of Promotions and marketing activities; Providing ethnically diverse choices from around the world	Continued focus on students; Offer ethnically diverse relevant nutritionally balanced meals; Celebrate various holidays and world cuisines throughout the year; Continued effort to source ethnic authentic products	Continued focus on students; Offer ethnically diverse relevant nutritionally balanced meals; Celebrate various holidays and world cuisines throughout the year; Continued effort to source ethnic authentic products	Increase international and diverse menu options	Continue to source and try new international recipes and products	Continue to strive for improvement	Really positive year for promotions and diversity of our products. Several promotions focused on World Cuisine and the diversity and culture of foods.	Continue to strive for improvement

Partnership Earth- Our Commitment 5.3.4, 2 a) 2. Sustainability Commitments: Waste Reduction

The Contractor understands that dining services is a major consumer of utilities, packaging products, chemicals and paper goods. Waste will be reduced, reused and recycled. From glass, cardboard, and Styrofoam recycling to biodegradable service-ware and composting, The Contractor will manage a disposable packaging and reducing waste program.

a) "Partnership Earth - Our Commitment®" The Contractor's "Partnership Earth – Our Commitment ®" is an environmental program that will deliver on this commitment. The program includes:

From agreement	Measure of	Results	Results 2010-11	Results for YE 2012	Goals for YE 2013		
	success	2009-10					
Waste Audits to comply with provincial and municipal legislation.	Partnering with university; sharing of results, creating improvement plan	We would like the chance to review the Colleges policies and programs around waste collection, audits and monitoring or results, and to be involved in the process where possible. Will request a meeting to review.	Carried over	Carried over		Carried over	
Recycling: Separation of glass, cans, polystyrene, cardboard and other soiled paper will be accomplished with separation bins.	Separation bins in food service areas – front and back of house Review of diversion (if measured by those collecting waste) Visual audits	Separation bins are located throughout our foodservices – both front and back of house; Staff are trained as to what products go where; Students are encouraged verbally and with directive signage to divert waste into the correct stream; All of the mentioned products are recycled	Maintained commitment.	Maintain or increase awareness and initiatives.	Maintain or increase as services become available	Maintained	Maintain or increase as services become available
"Enviro" Refillable Coffee Mugs, will be available with the Contractor's coffee program. A discount will also be offered to those customers using their own cup for hot beverages.	Discounts for bringing mug; Could carry mugs if desired (question of competing with bookstore)	10 cent discount offered with mug; New promotional days – free fill up with mug will be introduced as part of the marketing calendar	Maintained discount. Launched travel mug program We will continue to offer ARAMARK travel mugs but of Want to compete or impede bo Store programs	Increase marketing of mugs in all locations.		Discount continues to be offered	Maintain
Environmental Committee: the Contractor will become an active member of College	Active participation on	Meet with environmental students / interested	Member of JOSH	Maintain or increase involvement	Maintain or increase involvement	Maintained	Maintain or increase involvement

(CCSEA) and other local committees supporting environmental and social sustainability. The Contractor will work with faculty, administrators, students and student groups such as ENSU, GESA, OPIRG, SAC, EPAC, and others who work for environmental causes work together to provide a stronger voice in promoting environmental awareness on campus.	committees or with students / student groups	students; Always keen and open to participate in any committees where appropriate; Will work with campus community to identify which groups would like foodservice participation and in what capacity					
Composting: The Contractor will, with the advice and direction of the College, separate food preparation garbage to be used in composting.	Separation bins with Directive signage in foodservice areas; Diversion of organic waste front and back of house; Staff training conducted Volume of organic waste	Kitchen food scraps and compostable waste is separated and diverted to organic stream Composting bins also available in foodservice areas front of house for post consumer food / compostable waste Will work with custodial / facilities staff, hauler and Camosun to identify feasibility of measuring organic waste	maintained	Maintain Continues to be available but not properly used by consumers Physical Resources do not have ability to do this with any accuracy at this time	Work towards greater awareness and proper usage of bins	We continue to work towards better awareness Continues to be available but I do not see a noticeable increase in appropriate usage We will be beginning an audit system by which we will be weighing and	Work towards greater awareness and proper usage of bins
	diverted (if possible to collect number from hauler – Refuse)	Estimate can be provided if desired.		Estimate of kitchen waste and coffee grounds diverted aprox. 21185 lbs per year		recording our organic waste. We expect this to be in place by Sept 13. Estimate of kitchen waste and coffee grounds diverted aprox. 26004 lbs per year	
Kitchen waste programs including recycling of cooking oils and raw waste materials will be implemented.	Implementation and documentation of program	Kitchen waste programs does include collection of cooking oil and diversion for processing for bio diesel grease traps are	maintained	Maintain Bio fuel now on both campuses	maintain	With the retirement of a key staff person, this program does not seem to be operating on Lansdowne	Work with Physical Resources to get program up an running again.

		cleaned and waste is				Campus with any	
		recycled as well.				degree of regularity.	
Food Service packaging will be reduced and	Streamlined	Supply chain continues to	Supply chain continues to	Ongoing	On going, maintain	We continue to look	On going, maintain
eliminated where possible. One of the criteria	packaging;	work with suppliers to	work with suppliers to		or improve	for more efficient and	or improve
for the Contractor's supplier selection will be	purchase bulk;	ensure more efficient	ensure more efficient	Maintained.		environmentally	
a commitment by each of the suppliers to	recycle where	packaging solutions;	packaging solutions;			sound packaging	
reduce source packaging.	possible	Packaging programs have	Packaging programs have			solutions.	
		been developed to help	been developed to help				
		emphasize environmental	emphasize environmental				
		attributes –e.g.	attributes –e.g. compostable,				
		compostable, recyclable,	recyclable, made from				
		made from recycled	recycled content;				
		content;	Bulk purchasing helps				
		Bulk purchasing helps	reduce waste e.g. for				
		reduce waste e.g. for	condiments, grains etc.				
		condiments, grains etc.	Deliveries are only accepted				
			if packaged in recycled or				
			recyclable packaging. No				
			Styrofoam is accepted.				
Environmentally friendly packaging and		Name	Compostable plates, takeout	Maintain or increase	Strive for increase in		Strive for increase in
paper products will be utilized where		New express program	containers; soup bowl and	levels of "green"	green packaging		green packaging
possible and as more become available. Bulk		implemented for Sept will	coffee cups provided	packaging			
condiment dispensers will be provided to		further emphasize environmental attributes	Det alection in alect				
minimize individual packaging. The			Pet plastics in place,				
Contractor will abide by Camosun's Waste		including conversion to	napkins in place				
Management Policy and participate in the		#1 PET plastic – the most					
established procedures for waste		recyclable plastic;					
management.		compostable products and					
		products made from					
		recycled content (recycled PET); Paper					
		products – napkins etc are EcoLogo certified and					
		made from 100%					
		recycled content					
		We purchased over	We purchased over 118,150			We purchased over	
		117,500 units of	units of biodegradable	We purchased over		142059 units of	
		biodegradable packaging	packaging last year	136,128 units of		biodegradable	
		last year including plates,	including plates, bowls,	biodegradable		packaging last year	
		hast your moruting plates,	meruding places, bowls,	erodegraduore	1	Puckuging last year	

		bowls, takeout containers, cups and an additional 12000 pieces of biodegradable cutlery from Sept 2009 to June 2010.	takeout containers, cups and an additional 11800 pieces of biodegradable cutlery from July 2010 to July 2011. 88% of our paper products are compostable. 98% is biodegradable.	packaging last year including plates, bowls, takeout containers, cups and an additional 18156pieces of biodegradable cutlery from April 1, 2011 to March 31, 2012 91% of our paper products are compostable. 98% is biodegradable.	Increase or maintain as supplier has available	including plates, bowls, takeout containers, cups and an additional 18996 pieces of biodegradable cutlery from April 1, 2012 to March 31, 2013 94% of our paper products are compostable. 98% is biodegradable.	
component the plan. Working in conjunction with Camosun's Physical Resources Department, Energy Conservation Programs within the food service operation will be	WHIMIS Training for FLE's; Employee On boarding training program	WHIMIS and on boarding training conducted annually to also include health and safety, energy and water conservation; and other ARAMARK training programs	WHIMIS and on boarding training conducted annually to also include health and safety, energy	Annual and on boarding WHIMIS and FoodSafe for each employee including management. Management took part in several training programs including conflict management, employee relations, teambuilding, time management, and production management	Maintain	Annual and on boarding WHIMIS, Health and Safety, and Food Safe for each employee including management. Management took part in several training programs including Health and Safety management employee relations, teambuilding, Food management training. and employment standards reviews.	Maintain
and chemicals used for cleaning and sanitation within the foodservice areas will be environmentally friendly where	Documentation of Green Cleaning products / program	We have implemented Ecolab's Ecologic product line that include green seal certified products (floor cleaner, and soon to be transitioned all purpose	maintained	maintained	Maintain	maintained	Maintain

		cleaner) and greener alternatives (ware					
		washing)					
Additional Food Waste Reduction	Production sheets	We operate using	Maintained and improved.	Maintain or improve.	Increase waste	Maintained levels of	Increase levels of
Strategies: Reduction of food waste is	/ Pars ensure not	production sheets to	Waste was reduced 1% over		reduction where able	waste reduction.	waste reduction
directly related to avoiding over production	overproducing;	ensure not overproducing;	last period.	Increased waste			through Food
of menu items, and will be achieved through	Use of leftovers;	Leftovers are used		reduction by <mark>19%</mark> (due			Management
utilizing the Contractor's Food Production	Menu planning	appropriately so as to		mostly to program			Program
program.	based on	reduce waste:		through Level Ground)			
	feedback;	Menus are developed					
	Just in time	based on customer					
	cooking balanced	feedback and requests;					
	with batch;	Just in time cooking					
	Review leftovers	balanced with batch to					
	and garbage and	help meet demands and					
	adjust menus	reduce waste / leftovers;					
		Daily we assess leftover					
		products and waste and					
		adjust menus accordingly					

Purchasing Sustainable suppliers Create a grid

Local Suppliers

From agreement	Measure of success	Results	Results 2010-11	Goal for YE 2012	Results 2011-	Goal 2012-2013	Results 2012-2013	Goal 2014
	'	2009-10			2012			
Within 200 miles (or otherwise agreed)	1.# of suppliers	New produce	Islands West continues	Maintain and	This changes		This changes	Maintain
	newly	farmers	to add local farmers to	improve as suppliers	seasonally		seasonally	
	sourced/approved in	incorporated into	it's purchases as does	bring on more local				
	the year for each	supply chain –	Sysco Victoria	suppliers				
	product type,	currently	Maintained					
	2.# of suppliers		To be reviewed					
	used for each	Bakery - purchase	annually (April of each	Maintain or improve	Maintained	Maintain	Maintained	Maintain
	product type,	baked goods from	year).					
	3. % of product	6mile bakery	Local farm levels will					
	purchased locally to	located in Victoria	change annually and					
	not (i.e. 50% of		seasonally dependant	Maintain				
	eggs purchased in	Island's West	on crop quality and	Switched from GFS	Maintained	Maintain	Maintained	Maintain
	2009-10 were	Produce located on	availability.	to Sysco Victoria				

	1 11 11		1	1	T	1		
	purchased locally)	the island and sources local / BC where possible GFS also sources BC produce when possible Many dairy products from Dairyland located in BC Lower Fraser Valley New Coffee Supplier Level Ground coming to campus!	Currently purchasing from Dairyland and Island Farms. Will go to 100% Island farms in Sept. Level Ground coffee in place on both campuses	Dairy products mostly from Lower Mainland and Island Maintain	Maintained	Maintain	Continue with current suppliers to focus on local products	Maintain or improv
-fruits and vegetables,		requesting list of local growers from whom our produce distributors purchase; not yet available	Not yet available	On going			Continue to work with suppliers to list Island / BC products first	Maintain or Improv
-meat,		Reviewing protein purchases – current emphasis is on Canadian raised Core group of Canadian products offered including our ground beef; many poultry and pork products, deli meats etc. Protein sources often fluctuate so looking to work with suppliers on 100% Canadian products	Switched to 100% Canadian Beef and Poultry. Working with Suppliers to get more processing done in BC	Maintain On going	Continue to work with suppliers to increase level of Canadian Proteins and the ability to track them	On Going Maintain or improve	Continue to work with suppliers to increase level of Canadian Proteins and the ability to track them	On Going Maintain or improv

-poultry, -eggs,		(e.g. burger) and understand level of Canadian sourcing. See above Our shell eggs come from Fraser Valley Farms – Cage Free. While they are cage free, they are not certified organic.	Maintained	Maintain or improve as Island Poultry Becomes more easily available in Cage free option Maintained	A higher percentage of eggs are now Vancouver Island but the ability to track this through our suppliers means that figures are	Improve ability to track Island Egg Purchases	Switched to local Egg supplier to ensure 100% Vancouver Island Eggs for shell eggs. Liquid eggs are certified BC Cage Free.	Maintain
-organic milk/milk products,bread/bakery products		At this time, we have not had large demand for organic We will pilot products to gauge customer demand if desired	Requests for Organic has grown. At this time we are maintaining local purchases with little focus on organic due to cost and high waste.	Maintain or improve Add preservative free breads to our product line.	approximate only Maintained All bread from our local Bakery is Now preservative free	Maintain	Maintained.	Maintain
Fair Trade Products	Increased percentage of Fair Trade Products sold year over year. 2 suppliers of Fair Trade Coffee	Only 2 Coffee choices were fair trade. An estimate of 21% of Coffee Sold No Fair Trade or Organic Teas offered. 1 Organic coffee choice rotated through Starbucks menu 1 supplier of organic produce	Fair Trade and Organic Beverages percentages increased only slightly to 34% because of date of introduction. Fair Trade and Direct Fair Trade Coffee offered Daily through the Expresso and Level Ground programs Increase in product line. Switched Suppliers. 2 Suppliers currently offer Organic and Free	Increase Fair Trade Choices to 45% of Coffee Sold. Add a Fairly Traded Tea Line. Increase Fair Trade Products	Increased Fair Trade Coffee to 46% of Coffee sold./ Added Fair Trade Tea to represent 53% of Tea Sold	Maintain or Increase	Maintained. Fair Trade Coffee cold is Currently 48% of coffee sold. Fair Trade Tea Sales have increased slightly to 55% of sales.	Maintain or Increas

available to us.	Trade coffee		Added a Fair		Fair Trade	
	2 suppliers of organic	Increase Island	Trade Chocolate		Chocolate sales	
	produce now available	Purchases	Bar to		decreased to 4% of	
	to us.		represent 7 % of		Chocolate Sales.	
	Use of local farmers		Chocolate bars	Increase as Supplier	Mostly due to lack	
	now being tracked.		sold	demand allows	of availability	
	For the purpose of		5014	demand anows	through our	
	benchmarking, there				supplier.	
	were 8 local (100 mile)		Currently Sysco		supplier.	
	farmers used for		and Islands West			
	produce by our		are offering			
	suppliers.		produce from			
	Please note that this		14 Island			
	was only available to		locations			
	track beginning in					
	January 2011.					