

Policy:	O-5.11
Approved By:	College Executive Team
Approval Date:	February 25, 2004
Amendment Dates:	June 24, 2009
	October 17, 2014
	October 13, 2015
Policy Holder:	Exec. Dir. Human Resources

STANDARDS OF CONDUCT

This policy replaced the following policies:

- 0-1.1 Use of College Resources;
- 0-1.3 Acceptable Computer Use;
- 0-1.4 Email Use;

0-5.11 Code of Conduct, Conflict of Interest and Workplace Relationships; and

0-5.13 Misconduct Reporting and Non-Retaliation.

1.0 Purpose

Camosun College is dedicated to providing life changing learning through a culture of excellence and an environment where employees are proud to work. To continue to foster these goals, all employees of Camosun College are accountable for their actions and expected to act in an honest and ethical manner at all times. The purpose of this policy is to set out the principles and standards of conduct required of all employees of Camosun College and resolving issues of ethical conduct and conflict of interest that may arise during the course of their employment.

2.0 Scope

- 2.1 This policy applies to all employees at the College. Section 15 of this policy continues to apply to individuals after they have left Camosun.
- 2.2 This policy will not interfere with the rights and obligations specified in current Collective Agreements or Terms and Conditions of Employment for Exempt Employees. Where there is an inconsistency between a collective agreement and this policy, the collective agreement shall prevail to the extent of the inconsistency.

3.0 Principles

- 3.1 The success of Camosun College relies on employees fulfilling their roles and responsibilities with the highest standards of conduct.
- 3.2 Employees have a duty to perform their work in good faith and in the best interests of Camosun College. Accordingly, employees must not allow their private interests, whether personal, financial, or of any other sort, to conflict or appear to conflict with their duties and responsibilities at Camosun.
- 3.3 The conduct of employees shall not bring the College into disrepute.

- 3.4 Employees must avoid creating the impression of speaking or acting on behalf of Camosun College when they speak or act as private citizens. Employees shall keep their role as private citizens separate and distinct from their responsibilities as employees and avoid situations that place them in a real or perceived conflict of interest.
- 3.5 Employees' conduct and language are expected to meet acceptable social standards of courtesy, dignity, trust and respect.
- 3.6 Employees must ensure that their interactions and relationships with students, coworkers and other individuals who have dealings with the College are appropriate and abide by the Standards of Conduct and College policies at all times.
- 3.7 Employees shall not exploit relationships for personal advantage or benefit.
- 3.8 Employees must not take credit for others' ideas or work, even in cases where the work has not been explicitly protected by copyright or patent.
- 3.9 The College recognizes that many employees act under other codes of conduct or standards of practice or licensure. The Standards of Conduct supplements but does not replace those codes. Employees who are covered under a professional Code of Ethics are expected to adhere to both their professional Code of Ethics and the Standards of Conduct for Camosun College.

4.0 Compliance with the Law

4.1 Employees shall act in full compliance with all applicable laws and regulations when fulfilling their employment obligations to the College.

5.0 Respectful Workplace

- 5.1 Camosun College is committed to:
 - ensuring that all individuals are treated with dignity and respect, free from discrimination, harassment and bullying and are supported in managing workplace differences; and
 - providing an environment that respects and promotes human rights and personal dignity.
- 5.2 Camosun College supports the principle that all individuals are entitled to a work and an educational environment that is free from any form of discrimination and discriminatory harassment.
- 5.3 Camosun College supports the maintenance of a Respectful Workplace by providing:
 - education about human rights, appropriate behaviour in the workplace, harassment, bullying and dispute resolution;
 - a process for informal resolution of respectful workplace complaints;

- a process for the reporting and investigation of respectful workplace complaints, including discrimination and discriminatory harassment; and
- interventions to strengthen workplace relationships.
- 5.4 All Camosun College employees are expected to follow the Respectful Workplace Policy <u>http://camosun.ca/about/policies/operations/o-5-human-resources/o-5.10.pdf</u>

6.0 Inappropriate Conduct

- 6.1 Employees shall not engage in conduct that may be considered inappropriate by any reasonable standard. Inappropriate conduct includes, but is not limited to:
 - a) conduct that disrupts the learning or work environment or impedes the delivery of College services;
 - b) conduct that creates an atmosphere of hostility, intimidation, discrimination, bullying or disrespect for others;
 - c) conduct of a violent or non-violent nature that endangers or threatens to endanger or subject any person, present on campus or facilities used in partnership with other parties, to physical, mental or verbal abuse, or potential injury;
 - d) conduct that damages, defaces or destroys College property.

7.0 Workplace Relationships

7.1 **Relationships with Students**

Employees in teaching positions, or who have influence, input or decision-making power over a student's marks, academic interests or other matters shall not become involved in a business or personal relationship (which includes a romantic or sexual relationship) with a student for the duration of the professional relationship or evaluative role.

In all dealings with students, employees shall ensure that their own behavior is consistent with all aspects of this policy.

7.2 **Relationships with Co-Workers**

The College acknowledges that employees can develop social and personal relationships in the workplace provided that these relationships do not interfere with the work performance or with the effective functioning of the workplace. Employees who engage in personal relationships (including romantic and sexual) should be aware of their professional responsibilities and are responsible for ensuring that the relationship does not raise concerns about abuse of power, harassment, favoritism, bias, or conflict of interest.

In the event that a consensual personal relationship does exist in a supervisory context, the employee who is in the position of greater influence or authority must disclose the relationship to their workplace leader and initiate arrangements to address any issues of conflict of interest.

Employees who have or who are involved in a personal relationship must make arrangements to ensure that:

- a) the employee in the position of greater authority should remove themselves from influence, input, or decision-making power over the other employee; and
- b) employees shall not participate in personnel decisions when their objectivity could be compromised to any reasonable extent. Employees must avoid any situation where there could be a perceived conflict of interest.

8.0 Conflicts of Interest

- 8.1 In general, a conflict of interest exists for employees who use their position at the College to benefit themselves, friends, family or relatives.
- 8.2 Upon appointment, employees shall arrange their private affairs in a manner that will prevent any conflict of interest from arising.
- 8.3 An employee's actions must not compromise or undermine the public's trust in the College.
- 8.4 Employees must not place themselves in a position where they are, or appear to be, under personal obligation to any person who might benefit or seek to gain special consideration or favour resulting from the relationship.
- 8.5 An employee shall avoid any situation in which there is, or may appear to be, a potential conflict which could appear to interfere with the employee's judgment in making decisions in the best interest of Camosun College. Employees shall exercise care in the management of their private affairs so as not to benefit, or be perceived to benefit from:
 - a) the use of information acquired solely by reason of their employment; or
 - b) any College transactions over which they can influence decisions (e.g.: investment, borrowing, purchases, sales, contracts, grants, and appointments).
- 8.6 There are a variety of situations that could give rise to a conflict of interest. These include but are not limited to: accepting gifts, entertainment, favours or "kickbacks" from suppliers or other organizations, close or family relationships with outside suppliers or other organizations, passing confidential information to competitors or other interested parties, or using confidential information inappropriately. The following are some examples of the types of conduct and situations that can lead to a conflict of interest:
 - a) Influencing Camosun College (or others working at the College) to lease equipment from a business owned by an employee's family member, friend, or relative;
 - b) Taking personal advantage of an opportunity available to Camosun College that the employee learned about through their position with the College, unless the College has clearly and irrevocably decided against pursuing the opportunity, and the opportunity is also available to the public;

- c) Influencing the College (or others working at the College) to allocate funds to an institution where the employee or their family member or relative works or is involved;
- d) Participating in a decision by Camosun College to hire or promote a family member or relative of the employee;
- e) Using their position with Camosun College to solicit clients for their business or a business operated by a family member or relative;
- f) Influencing Camosun College (or others working at the College) to make all its travel arrangements through an agency owned by a family member or relative of the employee; or
- g) Influencing or participating in a decision of Camosun College (or others working at the College) that will directly or indirectly result in the employee's, family member's, or relative's financial or other gain.

9.0 Acceptance of Gifts and Other Complimentary Items

- 9.1 It is essential to fair business practices that all those who associate with Camosun College, as suppliers, contractors or employees, be treated fairly and without favouritism.
- 9.2 Notwithstanding Section 8.0, entertainment, gifts and favours may be accepted or offered by employees in the normal exchanges common to, and generally accepted in, established business relationships. An exchange of entertainment, gifts or favours must create no sense of obligation. The following criteria should be used as a guide:
 - a) the transaction must be lawful;
 - b) the entertainment, gift or favour is modest and would be considered by the business community to be within the bounds of propriety and local ethical standards taking into account all of the circumstances of the occasion;
 - c) the exchange does not, nor is it expected to, create an obligation;
 - d) it occurs infrequently; and
 - e) the entertainment, gift or favour is not used for financial gain by the employee, their family or their relatives.
- 9.3 In the performance of their duty, an employee shall not, either directly or indirectly, demand or accept for personal benefit a gift, favour or service from any individual, organization or corporation other than:
 - a) the normal exchange of hospitality between persons doing business together;
 - b) tokens exchanged as part of protocol;
 - c) the normal presentation of gifts to persons participating in public functions; or
 - d) the normal exchange of gifts between friends.

- 9.4 Employees are not to accept personal gifts that exceed \$200 in value without the approval of their workplace leader.
- 9.5 All materials provided to staff that support teaching or other activities (e.g.: textbooks, software) at the College remain the College's property and must only be used for College-related activities.
- 9.6 Similarly, no employee shall offer or solicit entertainment, gifts or favours in order to secure preferential treatment for themselves or Camosun College.
- 9.7 Under no circumstances shall employees offer or receive cash, preferred loans, securities, or commissions in exchange for preferential treatment. Any employee experiencing or witnessing such an offer shall report the incident to their workplace leader immediately.
- 9.8 Inappropriate gifts received by employees shall be returned to the donor.
- 9.9 There must be full and immediate disclosure to the employee's workplace leader in all cases where there is uncertainty about the appropriateness of entertainment, gifts or favours and the direction of the workplace leader shall be followed.

10.0 Outside Remuneration

- 10.1 Employees may engage in remunerative employment with other employers, maintain businesses, and receive remuneration from public funds for activities outside their position provided that:
 - a) the employee discusses their intention to engage in remunerative employment outside of the College with their exempt workplace leader prior to the start of any such activity or for new/potential employees upon commencement of their employment;
 - b) it does not interfere with the performance of their duties as employees;
 - c) it does not bring the College into disrepute;
 - d) it does not represent a conflict of interest;
 - e) it is not performed in such a way as to appear to be an official act of the College, or to represent the College's opinion or policy; and
 - f) it does not involve the use of the College's premises, services, equipment, supplies, or college-paid time to which employees have access by virtue of their employment with the College.

11.0 Outside Business Activities

11.1 Employees shall disclose possible conflicting outside business activities at the commencement of their employment at Camosun College or immediately upon the employee becoming aware of it. Such disclosure shall be made to the employee's workplace leader in writing; however, if for any reason, the employee is not comfortable disclosing their concern to their workplace leader, then such disclosure shall be made to the Executive Director, Human Resources.

Notwithstanding any outside activities, employees are required to act in the best interest of Camosun College.

- 11.2 No employee shall hold a significant financial interest, either directly or through a family member, relative or associate, or hold or accept a position as an officer or employee in an organization in a material relationship with Camosun College, where by virtue of his or her position in Camosun College, the employee could in any way benefit the other organization by influencing the purchasing, selling or other decisions of Camosun College, unless that interest has been:
 - a) fully disclosed in writing to the employee's workplace leader, and the Executive Director of Human Resource <u>and</u>
 - b) a remedy to the conflict situation has been developed.
- 11.3 Upon an employee making a disclosure pursuant to paragraphs 11.1 or 11.2 above, the procedure set out at Section 14 (Disclosure) shall be followed.
- 11.4 A "significant financial interest" in this context is any interest substantial enough that decisions of Camosun College could result in a personal gain for the employee, their family, relatives or friends.
- 11.5 These restrictions apply equally to interests in companies that may compete with Camosun College in all of its areas of activity.

12.0 Investment Activity

12.1 Employees shall not, either directly or indirectly through family, relatives or associates, acquire or dispose of any interest, including publicly traded shares, in any company while having undisclosed confidential information obtained in the course of their work at Camosun College which could reasonably affect the value of such securities.

13.0 Use of Computers and other College Resources

- 13.1 Employees are entrusted with the care, management and cost-effective use of Camosun College's property, services and assets, including the use of Camosun College's name and intellectual property.
- 13.2 College resources means any College-owned resources that are made available to employees to assist them in performing their work or in conducting the work of Camosun College including, but not limited to:
 - equipment, tools, and vehicles
 - computers/tablets, telephones/cell phones or other electronic communication devices
 - printers/faxes/photocopiers
 - mail/courier/printing services
 - use of buildings/shops/facilities
 - email/internet or other College computer software or electronic programs

- office supplies
- 13.3 Employees must obtain approval from their workplace leader in advance of situations when employees wish to use College resources outside the scope of normally required job duties or outside of normal work hours. An employee who inappropriately uses College resources without the approval of their workplace leader may be subject to disciplinary action.
- 13.4 Incidental personal use of College resources is acceptable but is limited to responsible activity that minimizes disruption of College business while attending to necessary personal affairs. Incidental Personal Use is defined as any personal use of College-owned resources that:
 - is infrequent and brief;
 - does not have a negative impact on overall employee productivity;
 - does not interfere with the normal operations of an employee's department or work unit;
 - does not compromise the College in any way; and
 - does not contravene any elements of this policy.
- 13.5 When considering the use of resources for personal reasons, the College expects all employees to exercise the same good judgment that they would use in all work situations. Employees are to reimburse the College for any expenses incurred by the college that are not college related.
- 13.6 While members of the College Community are granted access to computing resources for Camosun related activity and may use computing resources for the purpose of fulfilling their responsibilities, the College reserves the right to limit, restrict or extend privileges and access.
- 13.7 Use of computing resources for outside business, commercial, or non-incidental personal use is prohibited, unless such use is sponsored and approved by the College.
- 13.8 Incidental personal use of computing technology services is acceptable but is limited to responsible activity that minimizes disruption of College business while attending to necessary personal affairs.
- 13.8.1 Notwithstanding 13.8, only authorized Email systems will be used at any time while on campus.
- 13.8.2 The College reserves the right to establish appropriate Email address naming conventions and to require all College members to comply with such standards for the purpose of all College business.
- 13.9 Users are required to preserve the privacy of data to which they have access and respect the privacy of other computer users. College members may not gain access to another member's account, alter or delete another's data, or in any way tamper with College-owned computing systems without appropriate authority.

- 13.10 The College reserves the right to monitor usage and inspect data stored on its computer systems to ensure high quality performance of systems or when the College believes that a policy violation has occurred.
- 13.10.1 The College reserves the right to monitor Email transactions and any Email content stored on College-owned and operated equipment
- 13.11 Any College member who uses the College systems to store, gain access to or distribute obscene, pornographic or hateful materials (with the exception of authorized use of legally accessible content for educational purposes) will be subject to appropriate discipline. For cases in which the College believes a policy violation is also a violation of law, the College will involve the appropriate authorities.
- 13.12 College members may not use or distribute electronic materials of any kind in violation of the copyright ownership of such material.
- 13.13 The College reserves the right to determine appropriate guidelines for maintaining the security of College operated systems—which includes but is not limited to accounts, user security settings, password criteria—and expects all users of College computing systems to adhere to these guidelines.

14.0 Disclosure

- 14.1 At the time of appointment or employment each individual must disclose to the employee's workplace leader all interests and relationships of which the employee is aware which will or may give rise to a conflict of interest or the perception of a conflict of interest.
- 14.2 Full disclosure enables employees to resolve unclear situations and gives an opportunity to dispose of conflicting interests before any difficulty can arise.
- 14.3 If, at any time during the course of their employment at Camosun College, an employee:
 - a) perceives that their actions/activities may be deemed, by a reasonable person, as an actual or potential conflict of interest or an employee becomes aware of a conflict before or after a transaction is complete;
 - b) is concerned that another employee is in a conflict of interest situation; or
 - c) is in doubt whether a situation involves a conflict;

the employee shall disclose, in writing, to their workplace leader the nature, facts and extent of their concern immediately upon becoming aware of a potential conflict of interest. However, if the conflict involves the workplace leader or, for any reason, the employee is not comfortable disclosing their concern to their workplace leader, then such disclosure shall be made to the next level exempt workplace leader.

14.4 Upon receiving disclosure under section 14.3 above, or where other sections in this policy make reference to this paragraph, the following procedure shall apply:

- a) if the disclosure is made to their workplace leader or the next level exempt workplace leader that person shall immediately consult with and follow the direction and advice provided by the Executive Director, Human Resources;
- b) if the disclosure is made to or advice is sought from the Executive Director, Human Resources, the Executive Director shall, as necessary, consult with the appropriate people, internal and external to Camosun College, and seek the direction of the College Executive to address the concern; and
- c) in all cases, the matter shall be documented including the circumstances surrounding the issue, the nature of the follow-up required and confirmation that the matter has been resolved or a waiver has been approved.
- 14.5 Where Camosun College receives a complaint of a conflict of interest, and the substance of the complaint has not been disclosed according to paragraph 14.3 above, the matter shall be assigned to the exempt workplace leader who shall consult with and follow the direction and advice of the Executive Director, Human Resources to resolve the matter and make a determination of real or potential conflict of interest.
- 14.6 If it is determined that an employee has been involved in conflict of interest activity, and/or has failed to disclose such activity, the exempt workplace leader and the Executive Director, Human Resources shall make a recommendation to the appropriate person concerning a remedy, including possible disciplinary actions.
- 14.7 Decisions that impact on employees who are parties to a collective agreement may be grieved through the appropriate grievance process or, where decisions impact on exempt or contracted employees, may be appealed in accordance with the applicable policy.

15.0 Confidential Information

- 15.1 In the course of employment employees may have access to, or become aware of, confidential information of the College or of a third party, such as students, contractors, and suppliers, that has provided such information to the College.
- 15.2 Confidential Information includes proprietary information, technical information, operational information, business information, financial information, personal information relating to College personnel or students, and all other information which the College treats as confidential.
- 15.3 Employees shall maintain the confidentiality of such information and shall protect such information from loss, theft, misuse and improper disclosure.
- 15.4 Employees shall notify their immediate workplace leader if they have reason to believe that Confidential Information has been lost, stolen, misused or improperly disclosed.
- 15.5 Employees shall not use or disclose confidential information received in the course of their employment that is not available to the general public unless prior authorization is given for its use or disclosure. Employees who are in doubt as to

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whether certain information is confidential must ask their workplace leader before disclosing, releasing, or transmitting it.

- 15.6 The College will comply with the provisions of the *Freedom of Information and Protection of Privacy Act* and the Camosun College *Freedom of Information and Protection of Privacy* policy in regards to the collection, retention, and distribution of information. All records will be managed in accordance with the College's Record's Management policy 0-6.2.
- 15.7 The obligations set out in this section continue to apply to individuals after they have left the employ of the College.

16.0 Compliance, Reporting, and Retaliation

- 16.1 The President or designate is responsible for monitoring compliance with this policy.
- 16.2 Camosun College shall behave, and be perceived, as an ethical organization and accordingly, each employee shall adhere to the standards described herein and to the standards set out in applicable policies, guidelines or legislation.
- 16.3 Employees are responsible for making themselves aware of, understanding and complying with all Camosun College policies, including this policy, and are expected to seek clarification where necessary. Normally, the employee's workplace leader will be responsible for providing guidance on a policy, including these Standards of Conduct.
- 16.4 Integrity, honesty, and trust are essential elements of Camosun College's success. Any employee who knows or suspects a breach of this policy has a responsibility to report it to their workplace leader who must report it to their exempt workplace leader <u>and</u> the Executive Director of Human Resources.
- 16.5 Compliance with the Standards of Conduct is a condition of employment for all employees.
- 16.6 Camosun College and its employees will not retaliate against any employee, who in good faith, reports a known or suspected violation of this policy. This means that employees will not be terminated, demoted or discriminated against in any way for reporting legitimate concerns about matters in accordance with this policy, including giving information in relation to an investigation. However, given the seriousness of a false allegation and the resources which will be expended to investigate complaints, Camosun College reserves the right to discipline anyone who knowingly makes a false accusation or knowingly provides false information to Camosun College or others.

17.0 Breach of Policy

17.1 Employees found to have breached his/her duty by violating the requirements of this policy may be subject to discipline, up to and including termination, that will be addressed through relevant Camosun College policies, collective agreements or terms of employment. If a violation of law is involved, the matter may also be referred to the appropriate law enforcement agency.

17.2 Any workplace leader who directs or approves of a violation of this policy, or who fails to report a violation, of which he or she has knowledge, is also in violation of this policy and is subject to disciplinary action, up to and including termination of employment.

18.0 Post Employment Restrictions for Senior Management in the BC Public Sector

18.1 In accordance with the Provincial Government's direction, employees hired into senior management positions (applies only to Presidents, Vice Presidents, and Associate Vice-Presidents) within a Public Sector Institution must abide by the BC Public Service post-employment restrictions. Camosun employees can find these post-employment restrictions in the Exempt Terms and Conditions of Employment at: Terms and Conditions of Employment for Exempt Employees.

19.0 Exemptions from the Policy

- 19.1 Employees may request an exemption, in advance, of a requirement of this policy through their exempt workplace leader. All such requests must be documented and require the approval of the College Executive prior to action.
- 19.2 An exemption may be granted provided that the President (or in the case of the President, the Board Chair) finds that sufficient safeguards are in place to ensure that the College's interests are not compromised. If an exemption is granted, conditions may be applied. The fully executed exemption, if any, along with full and detailed disclosure of all material and relevant circumstance respecting the matter will be held in the employee's personnel file.

LINKS TO RELATED POLICIES AND LEGISLATION

O-5.10 Respectful Workplace

Freedom of Information and Protection of Privacy Act

BC Human Rights Code

O-6.1 Freedom of Information and Protection of Privacy

COLLECTIVE AGREEMENTS

BCGEU Collective Agreement 2012-2014

CCFA Collective Agreement 2012-2014

CUPE Local 2081 Agreement 2010–2014