

Course Outline

This course covers how to use effective communication skills with patients and members of the health care team including written communication, and an overview of conflict resolution. It also discusses medicolegal and ethical terms; requirements for documentation; knowledge of patients' rights; requirements for finding of liability; and application of knowledge to situations which may occur in the health care setting. **All classes MANDATORY.**

Learning Outcomes

At the end of the course the student will be able to:

1. Demonstrate effective communications skills with patients and members of the health care team (verbal, non-verbal, and written)
2. Define and demonstrate knowledge of medicolegal and ethical terms as they may apply to the MLA
3. Outline requirements for documentation
4. Demonstrate knowledge of patients' rights
5. Demonstrate knowledge of requirements for the finding of liability
6. Demonstrate the ability to apply the knowledge of medicolegal and ethical issues to situations which may occur in the health care setting

Evaluation of Learning

Legal & Ethical Exam	40%	October 24, 2015
Assignment	40%	Due midnight November 1, 2015. Email to: medlab@camosun.ca
Participation	20%	

Failed Exams Procedure

Camosun will permit students to write a supplemental examination or assignment when they have failed a theory course or the theoretical component of a practice course under the following circumstances:

- a. At least 90% of a passing grade has been achieved in the course (i.e. 90% of 65% (C+) is 58.5%). If your final grade in the course is below 58.5% you will be asked to leave the program.

OR

- b. Special circumstances are associated with absence or unsatisfactory performance (e.g., health, family problems). A physician's note for illness, or a note substantiating the family emergency, will be required.

The supplemental exam will cover material from the entire failed course in the program, and will not be used to increase the student's final grade above a passing grade. The maximum letter grade on a supplemental is C+.

Students may write a maximum of two (2) supplemental exams during the whole program and may write only one (1) per course.

The Program Coordinator will contact the student to inform them of the mark and to discuss writing the supplemental.

Students may remain in the program until the results of the supplemental are determined. **If unsuccessful on the supplemental exam, the student will be asked to leave the program.**

Please refer to the Academic Policies and Procedures in the ***Program Guide for Students*** for more information.

Passing Grade

The passing grade for Workplace Communication course is 65 % (C+).