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Welcome

Welcome to Camosun College!

We are looking forward to supporting your success and providing you with the best experience possible. Our highly trained staff is ready to work with you to assist you in achieving your goals while here at Camosun.

Please take the opportunity of being at Camosun to immerse yourself in the many opportunities there are to learn, and grow.

We also encourage you to take advantage of all aspects of being in Canada, exploring with the classmates and friends you’ll make while here. The connections you make in Camosun will last a lifetime. They are the foundation of a global network that will enhance your professional and personal lives.

More than 19,000 students, including 1,900 international students, walk through our campus doors each year. We are pleased that you have chosen to walk through them as well.

Enjoy your time at Camosun and I look forward to welcoming you in person!

Christiaan Bernard  
Director, Camosun International

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Every year, Camosun College opens its doors to hundreds of students from different cultural backgrounds. On behalf of our international student services team I would like to welcome you to our beautiful campuses. We are excited to be a part of your educational journey and ready to assist you in every way we can. Please drop by our offices at Lansdowne and Interurban with any question you might have. Our staff can speak more than 20 languages and are experienced in helping students from all over the world. We are looking forward to accompanying you in your studies from day one to make it informative and fun!

Gulcan Barclay  
Manager, International Student Services

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Camosun International

LANSDOWNE OFFICE  
Isabel Dawson 201, 3100 Foul Bay Road  
Victoria, BC, Canada V8P 5J2  
250-370-3681

INTERURBAN OFFICE  
Liz Ashton Campus Centre 229, 4461 Interurban Road  
Victoria, BC, Canada V9E 2C1  
250-370-4812
INTERURBAN CAMPUS
4461 Interurban Road
Victoria, BC, Canada V9E 2C1

Facilities Services, August 2019

Interurban Campus
Site Plan Map

BUILDINGS # INITIAL

Carpentry Classroom 1 ICC
Carpentry Storage 2 ICS
Fine Furniture Storage 3 FS3
Carpentry Drafting Room 4 ICDR
Receiving/Printshop/Maintenance 5 RPM
Facilities Services 6 FS
Carpentry Building 7 IC
Compressor Building 8 CB
Exterior Electrical Lab 9 EEL
Childcare Centre 10 ICCC
John Drysdale Building 11 JD
Urban Diner 12 UR
Jack White Building 13 JW
Liz Ashton Campus Centre 14 LACC
Huber Hall 15 CAF
Bicycle Storage 15a BS
Technologies Building 16 TEC
Chemical Storage Building 17 ICSB
Portable A 18 PA
Centre for Business and Access 19 CBA
Greenhouse Complex 20 G
Centre for Trades Education & Innovation 21 CTEI
Pacific Institute for Sports Excellence 22 PISE
Warden’s House 23 WH
Warden’s Garage 24 WG
Forestry Building 25 FB
Forestry Lab 26 FL
Forestry Offices 27 FO
Alex & Jo Campbell Centre for Health & Wellness 28 CHW

LEGEND

Stairs
Roads
Buildings
Fire Lane
Parking Lot
Path, Common Area & Sidewalk
Green Space
Lockable Gates / Bollards
Designated Smoking Areas
Emergency Phone
Totem Pole
Bus Stop
Emergency Assembly Point
Disability Parking
Motorcycle Parking
Electric Vehicle Charging
Express Bus
Carpool Parking
Parking Pay Station
Elder Parking
Bike Fix-it Station
E-Bike Charging

0 50 100 150 Feet
0 25 50 75 100 Meters

NORTH ROAD

INTERURBAN ROAD

P1
Student / Staff / Visitor
P2
Student / Staff / Visitor
P3
Student / Staff / Visitor
P4
Staff
P5
Student / Staff / Visitor
P6
Short Term Visitor
P7
Staff / Short Term Visitor
P8
Student / Staff / Visitor
P9
Student / Staff / Visitor
P10
Student / Staff / Visitor
P11
Emergency Assembly Point
P12
Bus Stop
P13
Disabled Parking
P14
Motorcycle Parking
P15
Carpool Parking
P16
Parking Pay Station
P17
Elder Parking
P18
Bike Fix-it Station
P19
E-Bike Charging
P20
Emergency Phone
P21
Totem Pole
P22
Bus Stop
P23
Disabled Parking
P24
Motorcycle Parking
P25
Carpool Parking
P26
Parking Pay Station
P27
Elder Parking
P28
Bike Fix-it Station
P29
E-Bike Charging

N

METERS

FEET

3
Camosun International Offices

Camosun International Office provides support in a number of different languages. There is an international office on each campus. If you have questions about your program, tuition fees, using Camlink, visas, work permits, or anything else, this is the place to go. You can also make an appointment with Academic Advisors and Admission Officers here.

🌿 LANSDOWNE  Isabel Dawson 201  Phone: 250-370-3681
🌿 INTERURBAN  Liz Ashton Campus Centre 229  Phone: 250-370-4812

Hours: Monday - Friday 9am - 4pm
Email: international_advisors@camosun.ca

INTERNATIONAL STUDENT EXPERIENCE ADVISING

International Student Experience Advisors (ISEA) can help you with course registrations, school letters, booking appointments, and health insurance. Stop by one of our offices to find out more.

Sahar Anjum  Laura Ensor  Renata Lutz Minhcoli
Luzia Simoes  Joey Tian  Theresa Wanninger
INTERNATIONAL STUDENT ACADEMIC ADVISING

For assistance with course selection, program requirements, transferring to university, or evaluation of previous coursework, talk to an International Academic Advisor.

How to see an academic advisor:

Book an appointment:
Call +1-250-370-3681/4812, email or visit us at the International Office

Join the drop-in session:
Check the drop-in schedule at the office. It is on a first-come, first-served basis.

Email: international_advisors@camosun.ca.
Please visit the Student Learning Success Guide for success and coping skills.

WORDS TO KNOW

Apply: The first step toward admission to a program at Camosun.

Register: The process of signing up for courses.

Credential: Academic or educational qualifications, such as degrees or diplomas.

Program: A collection of courses that usually leads to a credential.

Course: A course covers one subject (such as Math 108 Applied Calculus or History 206 Canadian Women: 1916-Present).

University Transfer Course: A course that transfers to at least one college, institute, or university per the BC Transfer guide.

Co-operative Education: A learning model that allows students to gain work experience in their chosen field while enrolled in an academic program.

Credits: Credit values are based on hours per week.

Prerequisites: Courses you need to take before registration into your desired course. Course prerequisites require a minimum grade of “C” unless otherwise noted.

Corequisites: Corequisites: Courses that must be taken at the same time as a desired course. Courses you need to take at the same time as your desired course.

Assessment: Students are admitted into college programs and courses based on their previous educational background and experience. If students are not able to meet the English proficiency requirement, they will need to take an assessment of their current skills before registering. The results from the assessment will indicate where students should start for optimum success.
RULES & REGULATIONS

PLAGIARISM:
Representing the work of others as your own is plagiarism. Consult the Academic Policies document for the definition and consequences.

ATTENDANCE:
Consult the Important Dates calendar for program and school expectations.

CONDUCT POLICY:
Students are expected to behave responsibly and respectfully. Inappropriate behaviour can result in suspension as a result of some of the following actions:

- Academic dishonesty (cheating and plagiarism)
- Disruptive or disorderly conduct
- Behaviour endangering the safety of others
- Damage to property
- Theft
- Violation of BC and Canadian laws
- Assault and threatening individuals or groups

STUDENT EMPLOYMENT & CAREER SERVICES

Many international students come to Canada to improve their career prospects. The job market and employment search process in Canada is different than in your home country. Camosun has many resources to help you prepare for your future career.

Co-operative Education and Career Services provides career coaching and assistance with developing the tools to help students enter the workforce.

- Resume and cover letter help
- Networking skills development
- Interview preparation
- Job search strategies
- Guest speakers, panels, and career fairs

To support international students on their employment journey, Camosun has a dedicated International Employment Facilitator. The Facilitator is available for one-on-one appointments to discuss your employment and co-op needs. To book an appointment visit www.educationthatworks.ca and login with your Camosun ID. Don’t hesitate to use this valuable resource that Camosun provides!

URL:
camosun.ca/services/cooperative-education-career-services/
INTERNATIONAL COUNSELLING

Camosun has counsellors who are trained to assist international students with a wide variety of student issues. You are welcome to talk about personal, academic, career and cultural topics with an international student counsellor. Your conversation will be private and confidential.

Why see a counsellor?

College life and a new culture can bring changes which might require making adjustments in many areas of your life. New ideas, strategies or resources may be needed as you navigate these changes. Sometimes it can help to talk about your experiences, questions or confusion in a non-judgemental and confidential environment. You can book an appointment with an international counsellor through the Counselling Centre at either campus. Counselling services are included in your student fees.

Counsellors can help with:

- Career Planning & Exploration
- Personal concerns, including stress management strategies, anxiety, relationship issues, etc.
- Success in academic and educational goals
- Decision-making and problem-solving

How to book an appointment

You can book an appointment with an international counsellor through Camosun’s Counselling Services.

URL: camosun.ca/international/current-students/counselling.html

**LANSDOWNE: Isabel Dawson 202**
- Hours: Monday – Friday 9am-4pm
- Phone: 250–370–3571

**INTERURBAN: Liz Ashton Campus Centre (LACC) 314**
- Hours: Monday – Friday 9am-4pm
- Phone: 250–370–4925
On-Campus Services

BOOKSTORE

Find your textbooks and course materials at the bookstore on each campus.

During the first week of each semester, there are long lines at each bookstore location. Try to make your purchases before the first day of classes. You can also order your books and materials online or by phone.

The bookstores have much more than books! Other goods and services you can find at the Camosun bookstores are:

- Stationery
- Camosun merchandise and souvenirs
- Snacks and beverages
- Clothing
- Personal items (toothpaste, hair elastics, etc)
- Locker rentals (for lockers located in the buildings on both campus)

![Lansdowne: Fisher Building, first floor](image)
Phone: 250-370-3080

![Interurban: Liz Ashton Campus Centre, second floor](image)
Phone: 250-370-4080

Check the website for hours.

URL: camosuncollegebookstore.ca
LIBRARY
Each campus has a modern and well-equipped library for use by all Camosun students. You can check out books, magazines, and journals for your research as well as use facilities in-house.

The library offers:

- Print, media & electronic collections
- Computers & technology
- Research, writing & computer help
- Study rooms with monitors & DVD/VHS
- Quiet study space

Student ID
During the first week of classes, go to the library to get your Student ID card. This is your official college identification. You must be registered at Camosun to receive a card. Bring a piece of government-issued identification (passport, driver’s licence, or BC Identification card).

Your Student ID card can be used for:

- Borrowing materials from the library
- U-Pass (BC transit bus pass)
- Computer lab access
- Entry to recreation facilities and programs on campus
- It can even be used for discounts at some local merchants and restaurants!

You will need to revalidate your card each semester.

Library Behaviour Guidelines
Help create a positive and productive learning environment.

- Food or Drink: Use spill-proof, covered containers and eat foods that won’t disturb others. Keep the space clean and dispose of your own garbage.
- Cell phones: Set cell phone ringers to silent or vibrate. Step outside to talk on your phone.
- Audio: Headphones must be used for all audio playback.
- Conversations: Keep your conversation low. Offensive language, rowdy, or disruptive behaviour is not acceptable. Conversations are not allowed in designated quiet study areas.
- Group gatherings: Gathering in groups increases noise levels and disrupts others. Book study rooms or other meeting areas on campus for group work.
- Computer workstations: Be considerate of those waiting for workstations during busy times, and limit your use of computers to school-related work and research.

Users unwilling to follow these guidelines will be asked to leave the library!

LANSDOWNE: Alan Batey Library & Learning Commons
INTERURBAN: Liz Ashton Campus Centre, third floor

Check the website for hours. URL: camosun.ca/services/library
HELP CENTRES
Camosun’s Help Centres offer one-on-one tutoring, resources, and a lending library. They are also quiet study spaces to study alone or with other students.

ENGLISH HELP CENTRES
Available to international students in all disciplines, at any level. This includes ELD courses. Learn skills and strategies to improve your:

- Writing
- Reading
- Speaking & Listening
- Pronunciation
- Bring drafts in of your assignments for feedback and improvement tips

 высокоуровневые услуги

LANSDOWNE: Ewing 202           INTERURBAN: CBA 160

URL: camosun.ca/services/help-centres

FITNESS & RECREATION
Offering fitness classes, personal training and gym facilities to the Camosun community, the Fitness & Recreation department is your first stop for on-campus health and well-being. We serve students, faculty, staff and the public at both the Lansdowne and Interurban campuses.

Facilities on both campuses feature a wide variety of exercise equipment and the staff to support you in your workouts.

LANSDOWNE: Young Building 112, 114, 116
INTERURBAN: Liz Ashton Campus Centre 109, 110, 116

Check the website for hours.

URL: camosun.ca/sports/fitness-recreation
CAFETERIAS AND RESTAURANTS
Both campuses have a range of healthy and affordable dining options.

URL: camosun.ca/services/cafeteria

Lansdowne 🏛️

Campus Café
Burgers, pizza, sandwiches, salads, stir frys and more in a quick and casual cafeteria environment. Located in the Fisher building, open for lunch and dinner all year round.
https://camosun.campusdish.com/Locations/CampusCafLandsdowneCampus.aspx

By the Books
Sandwiches, salads, and baked goods. Fuel up on espresso specialty drinks and tea. Located by the main entrance to the Library and Learning Commons

Dunlop House
Operated by Camosun’s Hotel and Restaurant Management students, Dunlop House is open to the public for gourmet dining occasions and special events on specific days from October to April. Also home to the student-run weekly pub night on Thursdays in the last half of the college term.
camosun.ca/learn/programs/hospitality-management/dunlop-house.html

Interurban 🏛️

Helmut Huber Culinary Arts Centre
High-quality meals prepared by students in Camosun’s Professional Cook Training program. Menus change daily and the food is inexpensive.

Urban Diner
Full grill menu with burgers, sandwiches, pizza, hot dogs, and breakfast pastries. Open for breakfast, lunch, and dinner.
https://camosun.campusdish.com/Locations/UrbanDinerInterurbanCampus.aspx

reCharge
On the first floor of the CHW, reCharge offers made to order sandwich and salads, soups, smoothies, baked goods, coffee & tea program and grab & go items.

Busy Beans
Coffee, tea, pastries, and snacks. Located in the CBA (Centre for Business & Access) building Atrium.

Trades Café
The Trade Cafe stand is located in the Trades building atrium. Coffee, tea, a selection of cold drinks, sandwiches, salads, fruit and veggie cups, calzones, and sausage rolls.
PRAYER SPACES
All religions and spiritual traditions are welcome at Camosun. There is a quiet space on each campus for prayer and meditation.

.GroupBox LANSDOWNE: Richmond House 307
GroupBox INTERURBAN: CBA 123

Hours for both campuses  Monday – Friday 8:30am-8:30pm

URL: camosunstudent.org/prayer-space

CHILD CARE
Camosun College Child Care Services operates five licensed centres between both campuses.

GroupBox LANSDOWNE: Full-time care for toddlers and preschoolers
GroupBox INTERURBAN: Full-time care for infants, toddlers, and preschoolers.

URL: camosun.ca/services/child-care

OMBUDPERSON
An Ombudsperson provides confidential and informal assistance for students who have conflicts, complaints, or disputes. Camosun’s Ombudsperson offers year-round service for students on both campuses. Make an appointment or drop in during office hours (Monday to Thursday, 9am-5pm).

Hours:  Monday – Thrusday 9:00am-5:00pm  Friday by appointment only

Phone: 250-370-3405  Email: ombuds@camosun.ca

URL: camosun.ca/about/ombudsperson
CAMOSUN COLLEGE STUDENT SOCIETY (CCSS)
The Camosun College Student Society (CCSS) offers many programs and services to students, including health and dental plans, clubs, a food bank, and social events.

Every student at Camosun is a member of the CCSS and can participate in the board of director elections which happen in the spring and fall of each year. The CCSS is an incorporated society in BC and is independent from Camosun College.

URL: camosunstudent.org

CLUBS
All students are welcome to join any of the many clubs on campus. Clubs are a great way to explore your interests, learn new skills, and meet other students. Can’t find a club you like? Start your own!

URL: camosunstudent.org/clubs

SEXUAL HEALTH CLINIC
The Sexual Health Clinic provides confidential services, including counseling, STI (sexually transmitted infection) testing, birth control, exams, and more. Everyone is welcome, and you can make an appointment or drop in.

LANSDOWNE: Richmond House, third floor. Hours: Thursdays, 11:00am – 2:30pm

URL: camosunstudent.org/services/sexual-health-clinic
Transportation

BC TRANSIT
The U-Pass (universal bus pass, included in your fees) allows students unlimited access to all BC Transit buses in the Victoria region at all times. Buses provide service to both campuses every 10 minutes during peak times. For schedules, trip planning information, and updates, visit the BC Transit website: bctransit.com/Victoria

URL: camosunstudent.org/services/upass

PARKING
For students who drive to Camosun, there are limited parking spaces on both campuses. Daily, weekly, and monthly parking permits can be purchased at the Robbins parking meters on campus. Parking is available on a first-come, first-served basis – parking spaces cannot be guaranteed or reserved.

You can also pay for parking with your smartphone. Download the PassportParking app for simple payment and other advantages.

URL: camosun.ca/about/transportation-parking

CYCLING
There are bike racks on both campuses. Please do NOT bring your bike into buildings or lock it to trees, signs, or handrails.

Secured bike parking is available for $5.50/month; make arrangements through the bookstore.

CAMOSUN EXPRESS
Camosun has a free shuttle service for students commuting between both campuses as well as Langford and Interurban (Westshore to Interurban) Enjoy a comfortable ride with free wifi and no stops. For the daily schedule, see the website.

URL: camosun.ca/about/transportation-parking/camosun-express.html

WALK SAFER
Walk Safer is a student-run service that provides volunteer walking escorts to your car or bus at night. All volunteers are screened with a criminal check and complete a training session.

Walk Safer offers evening campus patrols and escorts September through mid-April from 6:30 PM to 10:30 PM Monday to Thursday.

LANSDOWNE: Call or text 250-217-4568
INTERURBAN: Call or text 250-217-5029
Medical Insurance

International students are required to have medical insurance for the entire duration of their studies in Canada. Healthcare costs in Canada can be quite high and it is crucial that you are covered under a comprehensive insurance plan during your time here.

Students new to Canada are eligible for Government of British Columbia issued medical insurance called Medical Services Plan (MSP) after three months residing in British Columbia. All residents of BC, including international students, are legally required to enroll in MSP. It covers basic medical services such as doctors’ visits to walk-in clinics (in most cases) and hospitalization.

Because new international students are not covered by provincial MSP for the first three months, Camosun College automatically enrolls students in a private medical insurance offered by an insurer called Guard.me. You will be covered by Guard.me for the first three months in Canada, during which time you are required to apply for the MSP so that there is no lapse in your basic medical coverage. Note: For anyone moving to BC, there is a three month waiting period before your MSP (public health) becomes effective. Please apply for your MSP as soon as you arrive in BC, by uploading a copy of your Study Permit and completing a form via their website at https://my.gov.bc.ca/msp/application/prepare.

Types of Medical Insurance

Guard.me

All registered international students at Camosun College are covered by a comprehensive health insurance plan offered through a private insurer called Guard.me. This insurance is mandatory for all international students and is included in your fees for the first semester. The health insurance policy provides coverage for emergency medical services that is valid all over the world, except your country of origin. You can find a summary of the benefits and policies in many different languages for your convenience. Guard.me also provides a 24-hour health information line and a Mobile Doctor app so you can always have their support. Visit www.guard.me/camosuninternational

Medical Services Plan (MSP)

MSP covers the cost of any medically required service provided by a physician enrolled with MSP. There is a monthly fee for this coverage and it is billed to you directly by the government. Currently, the cost is $75.00 CAD per month for a single individual (different fees for families). You can apply for MSP coverage online or by mail. You will be required to submit a scan of your study permit for the MSP application. You can also get a help at the International Office in applying or renewing your MSP. Please find more details on How to Apply for MSP. Visit: www2.gov.bc.ca/gov/content/health/health-drug-coverage/msp/bc-residents/eligibility-and-enrolment/how-to-enrol

CCSS Extended Medical Plan

The extended medical plan covers parts of the cost of services that are not covered by the MSP, such as ambulance fee, vision care, dental care and prescription drugs. Students are required to participate in the CCSS (Camosun College Student Society) Student Benefits Plan. For more details about this insurance plan and what it covers, visit camosunstudent.org/health-and-dental/

In an Emergency, Call 9-1-1!

When you are in an emergency situation where there is risk to people or property, call 911 for emergency police, fire or ambulance. Trained emergency call takers will provide you with the information and assistance you need.
Your Immigration Documents

Most international students in Canada will require two important immigration documents issued by Immigration, Refugees, and Citizenship Canada (IRCC) in order to study here in Canada. These two documents are a valid Study Permit and a Temporary Resident Visa (TRV), or Electronic Travel Authorization (eTA).

If you are transferring from a post-secondary school in Canada, you must inform IRCC of your Designated Learning Institution (DLI) change. Camosun College’s DLI number is O19361235542.

Visit the IRCC website for more information. If you have general immigration related questions then please feel free to contact one of our International Student Experience Advisors at Camosun International. We recommend booking an appointment by sending an email to international_advisors@camosun.bc.ca. While emailing us, please include the following information:

1. Your Name
2. Student ID Number
3. Your citizenship(s)
4. Study permit and entry visa/eTA expiry date (if Applicable)
5. Your question(s)

EXTENDING YOUR STUDY PERMIT

If you plan to study beyond your study permit’s expiry date, it is your responsibility to apply for an extension before it expires. Apply to extend your study permit 30-90 days before the expiry date. Do NOT let your study permit expire.

You will need a supporting letter and a transcript from the International Office which can be ordered online at http://camosun.ca/international/current-students/forms.html. Request these documents at least two months in advance. For up-to-date information, contact IRCC directly, telephone: 1-888-242-2100

For more information on Canadian Study Permits and Entry Visas, please visit the IRCC website: www.canada.ca/en/immigration-refugees-citizenship/services/study-canada.html
Online Services

CAMLINK
Camosun College uses a web-based self-registration and information system called Camlink to provide multiple services for students. Students can check available course offerings, view class and exam timetables, self-register in courses, pay fees, view grades, print an unofficial transcript, and order official transcripts through Camlink. Students can also use Calming to update personal contact information, access their T2202A tax forms, and obtain information relevant to each registration period.

Logging in to Camlink
When you log in to Camlink for the very first time, you will be required to change your password from your assigned password, initially set as your six-digit birth date in the format: mmddyy.

Go to camosun.ca/camlink.

• From the main Camlink Menu select Log In;
• Enter your Camosun ID number into the User ID field, e.g. C0123456;
• Enter your assigned password.

You will automatically be prompted to change your password. Don’t forget to write down your new password!

URL: camosun.ca/camlink

D2L
What is D2L (Desire2Learn)
For some of your courses here at Camosun, you will be accessing course materials in Desire2Learn, or D2L. D2L enables your instructors to provide you with online content, activities, group collaboration tools, and assessment options.

You will be able to log into D2L seven days before your course starts, providing your course uses D2L. Access to your course pages will start on the first day of class and will close 20 days after the end date of the course. Your D2L site can only be accessed by students registered in your course, your instructor(s), and D2L Support staff.

To log into D2L, open an Internet browser and go to the Camosun College website (http://camosun.ca), click D2L at the top, right side of the page, enter your Camosun ID number and the Password you use to log into other college computers, and click Log in. Once you have logged into D2L, you can find a list of all the courses you are registered in listed in the My Courses box on the D2L homepage.

If you have technical issues with D2L (for example, if you cannot login), contact D2L Support at desupport@camosun.ca or 250-370-3488, for assistance. You can also come see us at our main support office in the Lansdowne Library, as part of the Centre for Excellence in Teaching and Learning.
Life in Canada

HOUSING
Camosun College does not have on-campus student housing.
Students find their own private accommodation such as renting an apartment or a room in a shared house. Other students might choose to stay in hotels long-term as some hotels have rooms with kitchens and they offer extended-stay rates.

Resources for finding rental accommodation:

Living in Victoria: Renting:
http://camosun.ca/services/housing/renting.html

Camosun College Student Society (CCSS) Housing Search page:
https://camosunstudent.org/services/housing/

Join our Friends of Camosun International Facebook group to find postings for roommates and rentals:
https://www.facebook.com/groups/FriendsofCI/

The following organizations provide information and support to tenants in BC:

BC Residential Tenancy Branch:
https://www2.gov.bc.ca/gov/content/housing-tenancy/residential-tenancies

Rent Smart - Education and Support SocietyAC - Tenant Resource and Advisory
https://rentsmarteducation.org/
MONEY & BANKING

To open a bank account, you will need to visit the local branch in person. Bring your passport, study permit, letter of acceptance, or attendance letter from Camosun.

Victoria has the following banks and credit unions:

- BMO Bank of Montreal
- Canadian Western Bank
- CIBC
- Coast Capital Savings
- Community Savings Credit Union
- HSBC Bank Canada
- Island Savings
- Scotiabank
- TD Canada Trust
- RBC Financial Group
- Vancity Savings Credit Union

Banks and credit unions are normally open 9am-4pm, Monday to Friday. Some large banks may be open on evenings and weekends.

CELL PHONES & INTERNET

Buying a cell phone in Canada can be confusing. There are many options available and it’s important to shop around and understand your needs.

Many Canadian cell phone carriers also have internet packages for your home. Ask about “bundles” which often offer a reduced rate for a cell phone and internet packages.

Here are some of Victoria’s main cell phone and internet companies:

- Bell
- Fido
- Koodo
- Shaw (internet only)
- Rogers
- Telus
- Virgin Mobile
Cultural Differences and Transition Challenges

In a new culture and environment, we might become confused and uncertain about differences in customs, values, beliefs, expectations, and social ways of relating. This can lead to feelings of discomfort, known as Culture Shock or Transition Stress.

You may find yourself experiencing some (or all) of these five key changes when you live abroad.

The 5Rs of Culture Change

**STRESS, EXCITEMENT, ANTICIPATION, ENTHUSIASM, ANXIETY, FEAR, SADNESS, WORRY, GUILT, DISCOMFORT, UNCERTAINTY, SATISFACTION**

**REFLECTIONS ABOUT SELF:**
Moving across cultures, our identity may be in a state of transition. Who am I? What do I know, value, believe?

**ROUTES:**
Disrupted and sometimes drastically different, may cause some stress and discomfort.

**RELATIONSHIPS:**
Letting go of, or deepening familiar connections, creating a new community and support.

**REACTIONS:**
We may sense that we are doing something “wrong”, but not sure what. We may have confusing and strong responses to others.

**ROLES:**
Mixed emotions about the gain and loss of different roles and identities.


On-Campus Services

**OFFICE OF STUDENT SUPPORT**

During your time at Camosun, you may find yourself in a challenging situation and may need help figuring out who to get help from and what your options are.

Student Support Managers in the Office of Student Support can:

• Support students experiencing challenging situations to find the right support on and off campus.

• Help students understand their rights, responsibilities, Camosun policies, and options for resolving concerns.

• Help students with how to navigate systems and processes at Camosun.

• Respond to non-academic conduct policy violations – if you or someone else has violated the conduct policy, Student Support Managers will work with you to be able to understand the situation and make sure that everyone can learn and work at Camosun safely and feeling respected.
Sexual Violence and Misconduct

- Camosun is committed to preventing and responding to sexual violence and sexual misconduct concerns.
- The Office of Student Support is also responsible for offering support to students impacted by sexual violence. Your concerns will be supported in a confidential, respectful and compassionate manner.
- Regardless of when or where the sexual violence or misconduct occurred, students have access to support at Camosun.
- The Office of Support will make sure you have a safe and private place to talk and will help you understand what your options are for getting support, accommodations, and what your choices for next steps are. The Office of Student Support will respect your right to choose what is right for you.
- For more information Camosun.ca/sexual-violence

How to Connect with a Student Support Manager

Email: oss@camosun.ca
Phone: 250-370-3046 or 250-3703841

Peer Connections

PEER CONNECTIONS
A program for students dedicated to helping students. You will support current and new students with the cultural, academic, and personal aspects of their studies at Camosun.

Activities include:

- Orientation mentors
- Global social justice fundraising and awareness campaigns
- Peer greeting
- Transition groups
- Cultural cafes
- And other outreach activities!

How To Apply: http://camosun.ca/international/connections/

Cultural Showcase

Camosun International presents the Cultural Showcase annually to celebrate culture and diversity. Audience can enjoy a night of performances from international and local students at Camosun College and members of the community. In recognition of the UN International Day for the Elimination of Racial Discrimination, the Cultural Showcase aims to promote tolerance and acceptance of other cultures through creativity.
Behind-the-Scenes Staff

Eva Du
International Admissions Officer
camosun.ca/international/contact/team.html

Mika Haws
International Admissions Officer

Marius Langeland
Global Partnerships Specialist

Noriko Matsuo
Financial Coordinator

Sumie Morison
Team Lead, Admissions CI

May Rashidi
International Admissions Officer

Miki Speirs
Assistant to the Director

Stepan Uladaev
International Admissions Officer

Bogdan Vasiuta
International Admissions Officer
Behind-the-Scenes Staff

[Images of staff members with their names and titles]

Aditya Bhatia
Regional Manager, India

Nikolay Gusevskiy
Regional Manager, Europe, CIS, Africa, Middle East

Thi Ai Tinh (Jasmine) Le
Regional Manager, Vietnam

Niya Liu
Regional Manager, Mongolia, China, Hong Kong, Macau

Jennifer Montero
Regional Manager, the Philippines

Nina Poljak
International Recruitment Specialist

Antonio Rivadeneira
International Student Recruitment Specialist

Gilda Rojas
Regional Specialist Mexico

Daniel Zeldin
International Strategic Enrolment Manager

camosun.ca/international/contact/team.html
CHECKLIST FOR THE FIRST WEEK OF SCHOOL

- Get your student ID card from the library
  (Your passport is required)
- Complete medical insurance process
  - Apply for Medical Services Plan (MSP) online
  - Pick up Medical/Dental card (Enquire at CCSS)
  - Connect to Camosun WiFi (Eduroam)
- Log into Camlink and update your address
- Buy your textbooks
- Open a bank account
- Ensure to attend your first class
Each year, Camosun College welcomes more than 1,100 Indigenous students and 1,900 international students to the Traditional Territories of the Lekwungen and WSÁNEĆ peoples.

Eyē? Sqâ’lewen
The Centre for Indigenous Education & Community Connections
camosun.ca/indigenous
SHARE YOUR PHOTOS!
Share your photos on Instagram, Facebook, SnapChat, and Twitter using the hashtag #MyCamosun