

## Frequently Asked Questions:



# Camosun College Course Feedback Survey

### 1. What is the course feedback survey?

It is an opportunity for students to share their experience in a course and provide vital feedback to instructors and Deans. Camosun College is committed to course assessment by conducting a College-wide survey to gather feedback from students about their experience with courses and the learning environment.

### 2. What kinds of questions will I be asked?

The survey includes questions about reasons for taking the course, course content, organization, presentation of materials, access to equipment, communication with faculty and other students, the assessment process, and learning support services. There will also be an opportunity for students to express, in their own words, the course strengths and any improvements they feel would enhance the course in the future.

### 3. When will the next Course Survey occur?

Course surveys are conducted near the end of Fall/Q1 and Winter/Q2 terms, before exams start.

### 4. Will my class be included? How will I know?

Our goal is to include all courses offered at Camosun every two years, so each Fall/Q1 and Winter/Q2 term, approximately 225 course sections taught by continuing faculty members are included. Instructors are asked to notify students when their class is scheduled for the survey, and the schedule is also posted at <http://camosun.ca/about/educational-research/feedback/index.html>.

### 5. How will I complete the survey?

A survey administrator will make a brief presentation to the class, accompany students to the survey site, and give instructions for completing the survey. When finished, students are dismissed (or will return to class if it is still in progress). The process usually takes about 10 minutes per survey. To save time, multiple surveys from some programs are completed in one session. Surveys are completed on laptop computers for quick and easy completion. This method also reduces paper use, saves time, and minimizes costs.

### 6. Am I required to complete the course survey?

While the survey is voluntary, we encourage students to take this opportunity to express their thoughts about the course and the learning environment at Camosun College.

### 7. How will the results be used?

This feedback process provides instructors and Deans with helpful information for improving courses and programs. Student input is a valuable component of the ongoing quality of the courses offered at Camosun College. Responses are anonymous, and students are not asked to give any identifying information.

### 8. Who will see the results? Will I be able to see the results?

After the end of the term, a course section report will be sent to the instructor, and summary information will be sent to the Dean. General results will also be posted on the course survey webpage.

### 9. Where do I go for more information?

Please contact the coordinator, Atulah Kennedy, at [kennedy@camosun.bc.ca](mailto:kennedy@camosun.bc.ca) (250-370-4553) or ask your School office if you have further questions.